

Management in an Age of Disruption



Academy of Management
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The Panel

- **Art Kleiner**, Editor in Chief, *strategy+business*



His books include:

Who Really Matters: The Core Group Theory of Power, Privilege and Success, and
The Age of Heretics: Heroes, Outlaws and the Forerunners of Corporate Change.

He is the editorial director of the best-selling *Fifth Discipline Fieldbook* series, co-authored with Peter Senge; titles include *The Fifth Discipline Fieldbook* (1994, Doubleday), *The Dance of Change* (1999, Doubleday), and *Schools That Learn* (2000, Doubleday).

He holds a Bachelor of Arts degree from the State University of New York at Albany (1975) and a Master's in Journalism from the University of California at Berkeley (1986). Since 1987, he has been on the faculty of New York University's Interactive Telecommunications Program, where he teaches "The Future of the Infrastructure" and "Writing for New Media."

The Panel

- **Dov Zakheim**, VP Booz Allen Hamilton



From 2001 to April 2004, Dov served as the Under Secretary of Defense (Comptroller) and Chief Financial Officer for the Department of Defense (DoD).

From 1987 to 2001, he was corporate vice president of System Planning Corporation, a technology, research and analysis firm.

From 1985 until March 1987, he was Deputy Under Secretary of Defense for Planning and Resources in the Office of the Under Secretary of Defense (Policy).

A 1970 graduate of Columbia University with a bachelors in government, Dov also studied at the London School of Economics. He earned his doctorate in economics and politics at St. Antony's College, University of Oxford, where he was a National Science Foundation Graduate Fellow, a Columbia College Kelleff Fellow, and a St. Antony's College Research Fellow.

He has been an adjunct professor at the National War College, Yeshiva University, Columbia University and Trinity College, where he was a Presidential Scholar.

The Panel

- **Paul Leonard**, Fmr CEO, Habitat for Humanity



Recent book

Music of a Thousand Hammers: Inside Habitat for Humanity

In 1964 Paul joined Trinity Presbyterian Church in Charlotte on a pastoral internship, followed in 1968 by the Catawba Presbytery where he led a non-traditional church focusing on community action and service.

In 1971, he went to work with a city housing program and in 1973 joined John Crosland Co. He became president in 1984. He remained when Crossland was purchased by Centex Real Estate.

Paul became involved with Habitat for Humanity in 1992. He was elected to the board in 1995 and, between 2001 and 2003 served as board chair.

He graduated from Davidson College in history, earned his B.Divinity from Chicago and his MBA from Emory University. In 2003 Queens University awarded him an honorary Doctorate of Humane Letters.

The Panel

- **P V Kannan**, Co-Founder & CEO, 24/7



P V Kannan co- founded 24/7 Customer in April of 2000.

In 1995, he founded his first company Business Evolution (BEI) based in Princeton, New Jersey. BEI was a provider of integrated customer interaction technology, which was acquired by Kana Software in December 1999.

Prior to 24/7 Customer, P V Kannan was an officer and VP at Kana, in the senior management team. Prior to Business Evolution, he worked for Covansys and Tata Consultancy Services in the US and Europe in various leadership roles for large complex IT projects at IBM, Oracle, Novartis and Pacific Power.

Trained as a Chartered Accountant in India, P V Kannan holds two professional degrees in accounting and finance.

The Panel

- **C K Prahalad**, University of Michigan



CK is the Paul and Ruth McCracken Distinguished University Professor of Corporate Strategy at the University of Michigan Business School.

He is a co-founder of The Next Practice and he serves on the Board of Directors of NCR Corporation, Hindustan Lever Ltd and the World Resources Institute.

His books include *Competing for the Future* (1994), *The Future of Competition* and *The Fortune at the Bottom of the Pyramid: Eradicating Poverty through Profit* (2004).

He has a B.Sc. Degree from the University of Madras and a PhD from Harvard University.